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CatholicCare's vision is a society in which we all feel supported and that we are valued, irrespective of age, beliefs and abilities.

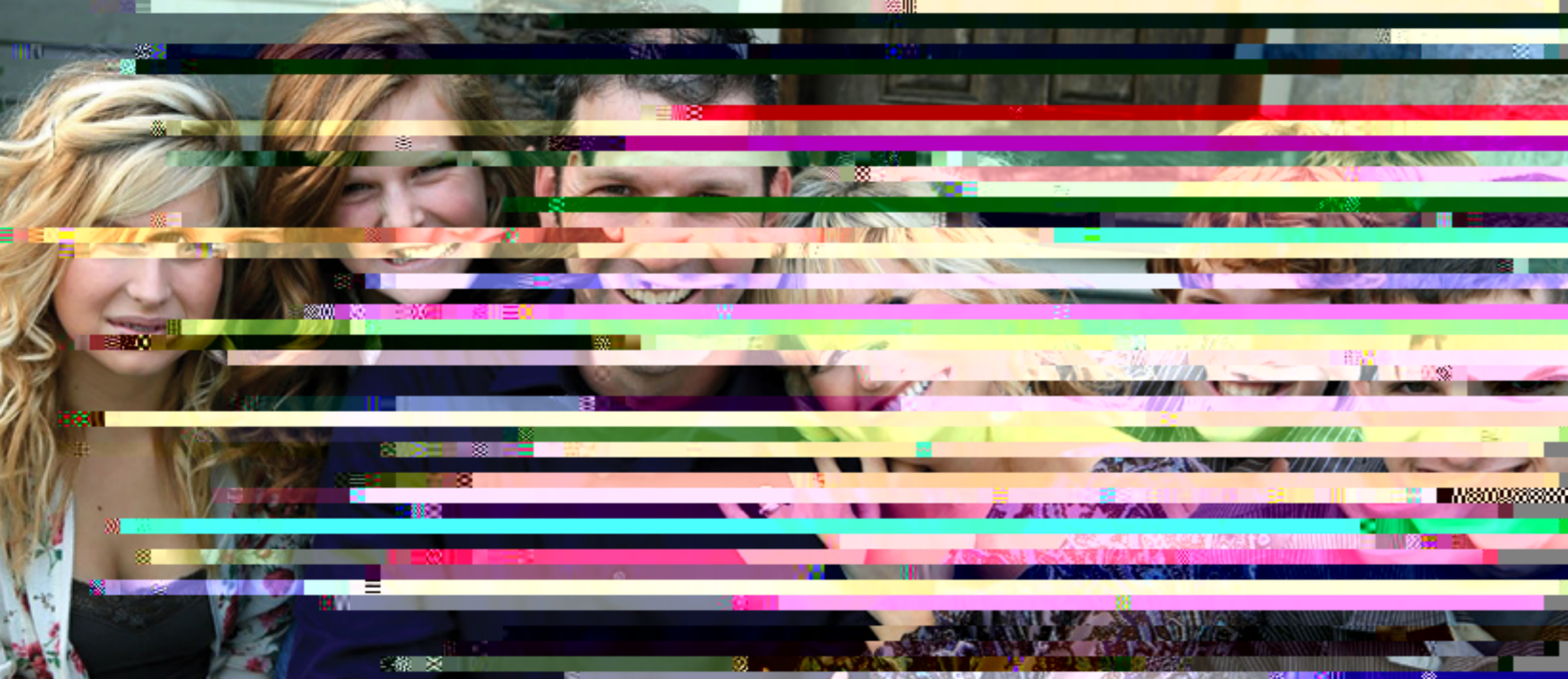
We strive to realise this vision by providing a broad range of social services built on a mission of valuing dignity, strengthening families and connecting communities.



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As the social services organisation of the Archdiocese of Sydney, we provide services to families and individuals from the Eastern Suburbs to South-Western Sydney and in some instances, across New South Wales. Our aim is to help families and communities to thrive.

We support parents and carers to raise children within loving relationships, we support children and young people who are vulnerable and we provide disability services to help people manage their lives,



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Our **Hj]\_fYf [q; gnf k] dlf \_** service supports women and families in the Bankstown area struggling with mental health concerns, relationship issues and domestic and family violence. Providing this type of assistance helps to ensure the health and wellbeing of unborn babies whilst protecting the developing relationships between parents and their soon-to-be-born children.

**HY] f l 'Daf] FKO** is our frontline telephone counselling service which provides immediate access to parenting help across NSW, seven days a week. Last financial year Parent Line NSW handled 7,544 calls from concerned parents, relatives, carers and professionals working with children. Common themes of calls relating to children aged 0-18 years were parent-child relationship stress, parent stress and family violence. Calls to the service are becoming increasingly complex with more calls than ever before relating to four or five separate concerns.

Our **HY] f l a \_ '= \nf] Ylagf** team delivered parenting groups to 631 participants in nine locations across Sydney.

Groups such as 123 Magic and Circle of Security are designed to equip parents with skills to build positive relationships with children. The team also ran eight parenting seminars during the year and trained 41 family practitioners to deliver My Kids and Me groups for families whose children are in out-of-home-care and Keeping Kids in Mind groups for separated parents to manage child arrangements in positive ways.

Our **>Ye a]j Knthgjl** services operating in the Inner West and South-West, worked with 1,054 families with children aged 0-15 years. Key stressors for these parents are domestic and family violence, housing, financial issues and mental health concerns. Increasingly, these services are also supporting families who have a family member with a disability.

In June 2017, our **; ge e nf aq'**



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Helping young people build confidence and life skills is at the core of our ALIVE programs. In the words of one of our Rose Gallagher residents: "Before CatholicCare took me into their ALIVE program, I was accommodated at 'The Girls Refuge.' The ALIVE program has helped me focus on

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Children and young people need help to grow and flourish. Our Children and Youth services provide a range of support for children, young people and their families at all stages of their development, including counselling, foster care and adoption, and practical life skills.

In the last financial year the average number of children and young people in care in our program was 71 each month. Keeping children safe is paramount and our ; ` adj] f `Yf \ `Qgm` `K] j nã ] k teams are passionate about supporting >gkl] j ; Y] j k to help provide safe and caring homes for children who are not able to live with their birth family. We have trained and seen six carer households approved to accept foster placements in the last financial year.

We have also been working with families at risk of having a child removed from their care to stabilise relationships and provide security for their children. In one case our team supported a pregnant mother with an intellectual disability who previously had older children removed from her care. Case workers supported the mother and her partner during the pregnancy and after the birth of her baby, ensuring stable housing, providing new parenting skills and visiting the family regularly to ensure the parents felt supported and the baby was safe, in a loving family.

Our 9\ghlãgf k`K] j nã ] k provided a range of support services to 345 people, including parents considering adoption, adoptive parents and birth families. We made two final orders for adoption and provided information and support to people previously affected by adoption who were seeking access to adoption records held by the service. Our teams also helped 146 former ; YI` gdf ` ; ` adj] f @ge ] k residents to access their records to piece together their personal stories.

We also help young people at risk through individual and group-based support. Our LjYf kããgf `lg`Æ\`h] f \ f [] program supported 51 young people throughout the year, to make a successful transition from Out-of-Home-Care to independence as an adult. We provided accommodation support to these vulnerable young people leaving care and to those suffering family breakdown, including tenancy support and accommodation in our J gk] ? YdY\_` ] j ` 9[ [ ge e g\Ylãgf `Hjg\_jYe .

In collaboration with our partners, our 9DAN= suite of programs gives young people opportunities to access education in a supportive environment. We also offer a range of groups and activities to help people build confidence and life skills. Last financial year we had a total of 39 students enrolled in our literacy program: 23 students in Certificate I Access to Work and Training; 15 students in Certificate II Business; and one student in Certificate III Business. In total 24 students graduated.

We are passionate about supporting young mothers and babies at risk of homelessness to find stability and develop strong relationships. Our @GH= `Hjg\_jYe , which began in 2001, aims to break the cycle of family trauma through early intervention. In 2014 we lost Government funding for the program but our team has worked tirelessly to raise funds and we re-launched the program in March this year and are now able, once again, to help build a safe and bright future for young mothers and their babies.





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Individuals, couples and families all need support to manage challenging times in their lives. Our caring, professional and non-judgemental relationship





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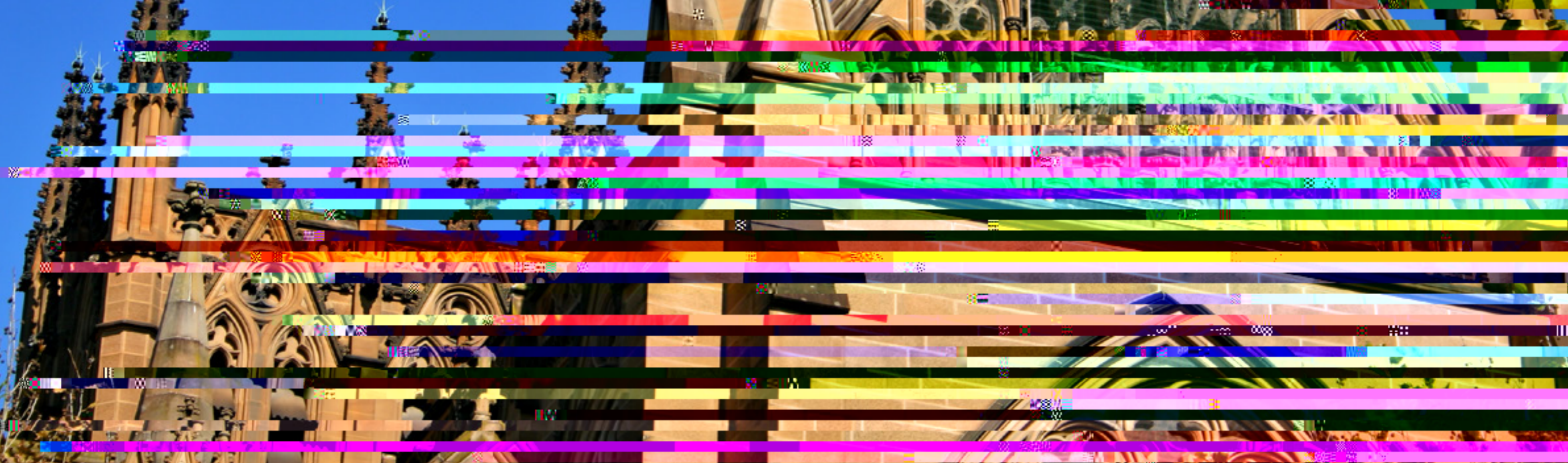
We believe not just in strengthening families, but also in building communities to support people who may be vulnerable. Our broad range of community services help people with many of life's challenges and opportunities.

From education and employment, through to health and daily wellbeing, our caring and understanding teams, staff and programs help many people, no matter their faith, to live full and meaningful lives.

To ensure vulnerable people in our community can access immediate support, we created our CCareline Team in January 2017. Providing a single point of access into all of our services through the 13 18 19 number, our team members take hundreds of calls every week, assisting families to navigate the social services systems to gain the help they really need. **Gnj ; ; Yj]df] L]Ye** also visits elderly people needing assistance in their homes to tailor services to their unique needs, providing a single contact from first telephone call until services are established.

Last financial year our **?Ye Zdf\_@]dh]Ye** provided 517 sessions of phone-based and face-to-face counselling





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Our vision of a society in which we all feel supported and that we belong directly reflects the belief of our founders; that the disadvantaged, distressed and devalued in society deserve the best possible professional care from the Church.

We have been walking in solidarity with individuals, families and communities for over 75 years and our mission, that 'in the footsteps of Christ, we promote dignity, strengthen



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; ] f l Y [ Yj ] 'Æ \ nklj ā k has a proud history of enriching the lives of its supported employees. It is a history firmly entwined with two particular employees who have their own proud history of friendship. For Sean and Joanne, born 4 days apart, work provides the daily opportunity to continue the more-than 40 years they have had enjoying each other's company.

Joanne and Sean have worked together since 1998 and Manager Brad Burridge says their relationship is typical of many that develop within the program. "The friendships here last a long time," Brad explains. "Work is also very much part of their social life. It is very rare that we have an employee start and leave quickly. The majority of our employees have been with us for more than 10 years."

For Sean and Joanne, now 48, meeting at Kindy began the relationship that sees them now sharing themed barbecues

and footy competitions that provide fun and variety to add to the work. "It's wonderful to see how much they care for each other," says Brad. "Sean may love his footy and hanging out with the other guys but he and Joanne are so close and Sean looks after her – he's like a big brother to her and she is very affectionate and caring too."

For the management team, Sean and Joanne's relationship epitomises what the program aims to achieve. "We strive always to achieve a balance between our mission of building skills and confidence for our supported employees and achieving results for the business and our customers," Brad adds. "The employees enjoy the work and the operation flows well when we are busy but we also focus on our employees, finding small ways to give back." The giving back this particular day meant a St Patrick's Day celebration and everyone arriving in green to celebrate. "Even I'm in green," Brad laughs.

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It is widely accepted that having a job builds an individual's dignity and wellbeing. Our Direct Employment service works to help people with disabilities to find satisfying and meaningful work.

In the words of Pope Francis, "where there is no work, there is no dignity." Many people feel empowered by being in the workforce but some face barriers to this crucial sense of inclusion. As research has consistently shown, people with disabilities are very much underrepresented in the workforce and the gap between employment rates for people without a disability compared to those with a disability is widening.

We know from psychological research that being out of the workforce, even for just a few months, significantly increases the chance a person will experience depression or anxiety and may also experience physical health issues. For people with a disability who may already be struggling with poor physical or mental health, not having a job adds to this burden.

Our < ā ] [ l ' =e hōqē ] f l organisation is a fee-free recruitment agency, providing specialist services to help people with disabilities overcome these barriers to find meaningful and sustainable work. For employers the service only introduces candidates with suitable availability, skills and ambitions. Similarly, candidates like Direct Employment because employment opportunities are well tailored to each person's skills, individual goals and the needs of employers.

In the last financial year Direct Employment placed participants into 678 jobs and assisted 193 into training. For one participant, gaining employment in the retail sector in a role she was passionate about, brought a sizeable change to her life. The Direct Employment consultant who helped bring about this change reflected, "She's talking a lot more about what she loves and she's happy. She makes me happy too!"

*We help businesses with a social conscience to employ and support people with disabilities.*



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With a workforce over 700 strong and 130 volunteers, CatholicCare is a sizeable employer in Sydney. Many people choose to work and volunteer at CatholicCare because they believe in our mission, to promote dignity, strengthen families and connect communities.

CatholicCare's broad range of roles includes the delivery of frontline programs, such as youth work, social work, counselling, aged care and nursing, as well as administrative roles in finance, IT, human resources, communications, marketing, fundraising and many more. With such a diverse range of programs and hence a diverse workforce CatholicCare relies heavily upon our shared values to guide our team member's work and our culture.

Rapid change in the social services sector has placed unprecedented pressure to transform our organisation. The move from secure government funding to dynamic, client driven deregulated markets has meant that the CatholicCare team is working toward reshaping our organisation and how our people provide service to our clients.

At CatholicCare we're fortunate to have very loyal staff

Angharad Candlin Trish Bennett

Anne Fairhall Chris Waterford Robyn Napier Yvonne Hall  
Anthony Hilder Edward Ho Sue Morgan

Amy Ettridge Justin Singh Margaret Gardiner Peter McCarney  
Chanmony Phan Karen Mikhael Michelle Laving Sandra Liew  
Duc Minh Phan-Vu Karolina Ferkula Naomi Abel Sharon Young  
Julie Dunne Lucy Letner Peter Lind Veronica Keane

Arnold Fernandez John Hickry Maria Smith Phuong Nguyen Troy Brown  
Brett Ward Kim Loan Doan Mathew Walters Romani Girgis Vesna Dawid  
Coralie Boag Lesa Mulholland Michael Smith Sharyn Willis  
Daniel Iacullo Ljubinka Brkic Nasrin Delshad Shona Smith  
Frank Hidalgo Magda Raghieb Olga Tchernomor Stephen Desira  
Jane Singleton Maria Rugiero Peter Carey Suraj Suvarna

Abner Mata Craig Barron  
Alanna McGee Daria Costagliola  
Anita Khoury Daria Costagliola  
Anneliese  
Alexander  
Carolyn Barrow  
Catherine Bourne  
Charbel Abi-Hanna  
Christina Galani  
Courtney Jacques

Gladys Broudou Malou Angeles Giovanni Cuciniello Anh Le Thi Hoai Le  
Rosa Cuciniello Rene Faul Jean Milligan Matthew Vaeluaga Tuyet Anh Thi Le  
Thuong Nguyen Suzie Challita Paramita Chanda Xiomara Huevo  
Trinh Van Ly Thi Phan

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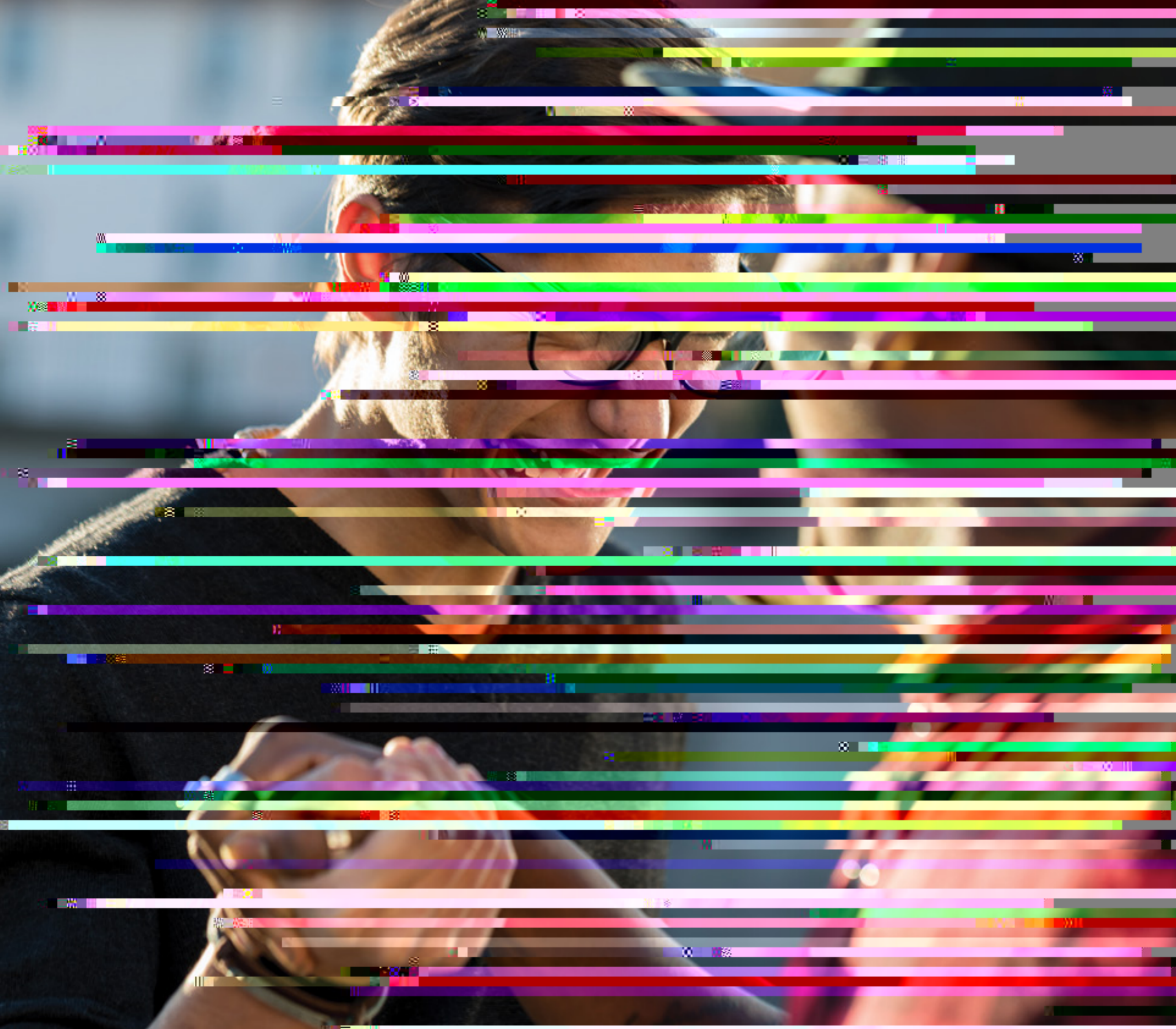
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To the Archbishop of the Catholic Archdiocese of Sydney, Founder of CatholicCare Sydney Trust and Member of CatholicCare Sydney Limited

In our opinion, the accompanying >đYf[đdKIYI]e]fIk' of the Reporting Entity are in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission (ACNC) Act 2012* including:





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C; Yj] df] helps Sydney families find help for relationships, parenting, ageing, disabilities and mental health concerns.



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